

GREGORY J. KUDASZ,
Plaintiff,
v.
MANATRON INC.,
GREGORY A. EFFREIN,
DOES 1-30, INCLUSIVE,
Defendants.

Civil Action No. 3:10CV106

TO

Plaintiff's March 17, 2010 Email to Manatron entitled "Manatron IN"

From: Greg Kudasz [greg@fansites.com]
Sent: Wednesday, March 17, 2010 2:06 AM
To: Tisdale, Bernard
Subject: Manatron IN

Manatron appears to be losing their third county in IN:

"Most of the offices currently use one form or another of Manatron. However, the mega-company does not receive high satisfaction ratings from most of the office holders who use the program. Issues such as software incompatibility and the lack of quick and timely answers or return calls seem to be the biggest issues."

Is it your client's position that the lack of return phone calls is done for some spiteful or fraudulent issue against their customers or could it be your client doesn't have adequate staffing to return the damn phone calls?